GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:6514
ANSWERED ON:08.05.2000
POST OFFICES AS MULTI-UTILITY OFFICES
V. SAROJA

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government propose to make post offices as multi-utility offices with a view to serving customers in a better way;

(b) if so, the details thereof; and

(c) if not, the reasons therefor?

Answer

MINISTER OF STATE FOR COMMUNICATIONS

(SHRI TAPAN SIKDAR)

(a & b) Besides the core activity of transmission and delivery of mails, the post offices are already providing multi-farious services such as Savings bank/Cash Certificates Schemes, Postal Life Insurance, Sale of Revenue and Non-judicial stamps, Pass Por application forms, UPSC forms for various recruitments, collection of Telephone bills etc. to provide better customer satisfaction.

(c) In view of (a) and (b) above, does not arise.